



Durable Medical Equipment & Home Care Provider

Who we are:

We specialize in providing durable medical equipment (DME) and supplies as well as home health services. We are Accredited by the Board of Certification/Accreditation (BOC).

The Board of Certification/Accreditation (BOC) is an independent, not-for-profit organization dedicated to supporting quality patient care by offering highly valued credentials for professionals and businesses.

BOC assures patients, physicians, professional organizations, the public at large, and government agencies and representatives of the competence, professionalism, and safe practice environments of BOC-certified professionals and/or BOC-accredited businesses.

Federal Government

Registrations:

- FEIN: 522361369
- UNIQUE ENTITY ID: VQP2YRCLEW18
- Registered in SAM.gov CAGE Code: 7TUS6
- SOCIOECONOMIC: Minority, WOSB, MBE
- Approved MEDICARE DME Provider
- Approved Maryland MEDICAID DME Provider
- Approved DHMH Home Health Care Provider

We Gladly Accepts:

- Government Purchase Cards
- Simplified Acquisitions

Our clients include:

Medicare & Medicaid beneficiaries. Also, we have contracts with Medicare & Medicaid programs (CMS). We have a long history providing durable medical equipment and supplies to the beneficiaries of Defense Health Agency (Tricare). In addition, our products and services are available to the Department of Veteran Administration (DC Veterans Hospital).

NAICS Codes:

423450: Medical, Dental, and Hospital Equipment and Supplies Merchant

425120: Wholesale Trade Agents and Brokers

532283: Home Health Equipment Rental

621610: Home Health Care Services

Past Performance:

Eighty Percent (80%) of our annual revenue comes from recurring orders from our satisfied clients.

We have contract with Defense Health Agency -Tricare to provide durable medical equipment to beneficiaries [Valued in excess of \$25,000.00].

We have provided DME products and services to Department of Veteran Administration - Washington DC Prosthetics Department Valued in excess of \$10,000.00.

Our Medicare / Medicaid contract provide DME to patients throughout our region.

Reliable Care supports commercial clients & their beneficiaries such as Carefirst BlueCross BlueShield, United Health Care for their DME [Valued in excess of \$20,000.00].

We consistently exceed our clients expectations for prompt delivery and quality DME products.

Success Stories

TRICARE

Reliable Care LLC is a Tricare authorized and certified provider of DME products to DOD beneficiaries. We have a long history of successfully providing large and small quantities or supplies throughout the North East region of the United States. Our company has exceeded the expectation of providing quality of contracted services rendered to the beneficiaries by positive feedbacks received from client surveys. We have been providing these services through the Defense Health Agency contract with Tricare for over 17 years and 99% clean claims submission rate over the same period of time.

Medicare/Medicaid

At Reliable Care LLC we are certified by the Center for Medicare & Medicaid (CMS) to provide contracted DME items to their beneficiaries since 2003. Our claims error record is less than .01% which is amongst the lowest in the industry. With several unannounced site surveys by CMS contracted site surveyors, our company has never been cited nor received any violations. Our accreditation status has been in effect since 2011.

Veterans Administration(VA) (Washington DC Prosthetics Department)

We deliver, install and train veterans on products purchased by the prosthetics department. Our company also supply Durable Medical Equipment (DME) products to the prosthetics department for use by the veterans. All orders are accepted through the use of purchase card.

FREDERICK COUNTY PUBLIC SCHOOL SYSTEM

Reliable Care skilled clinical staff provides Private Duty Nursing services paid for by FCPS.

Differentiators:

- Reliable Care LLC is accredited by one of the best Industry's leaders in accreditation.
- We are a Medicare Certified durable medical equipment supplier.
- Reliable Care LLC has been providing durable medical equipment to government agencies as well as the commercial market for more than 19 years.
- The company's founder and staff is comprised of professionals with over 40 years of healthcare service experience.

Contact Information

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CONTRACT LIST

- Tricare Professional Ancillary Agreement 02_10_2004 rev 02_16_2005
- CENTER FOR MEDICARE & MEDICAID (CMS)
- DEPARTMENT OF VETERANS AFFAIRS (VA)
- CAREFIRST BLUECROSS BLUESHIELD
- AETNA
- PRIVATE SECTOR